

Code of conduct for parents and guardians: online and offline

Note! Where we refer to 'parents' we mean parents and guardians inclusively. The term 'children' or 'child' describes any person under the age of 18.



We would like parents or guardians of a child taking part in our club or activity to:

- Be familiar with the safeguarding policy both online and offline and discuss this with your child.
- Follow the club's safe travel and accommodation policy when your child is travelling or receiving lifts or if you are providing these for other children.
- Complete all consent, contact and medical forms and update us straight away if anything changes. Talk to us if you have any concerns about any part of your child's involvement
- Maintain a good relationship with your child's coach or group leader and catch up with them as much as you can about your child's development
- Use social media responsibly when talking about what goes on at our club, behave in the same way online as you would in person and follow the club policy for posting images



As a parent you have the right to:

- Be assured that your child is safeguarded during their time with us
- See any of our policies and procedures at any time
- Know who the safeguarding or welfare officer responsible for your child is and have their contact details
- Know what training, qualifications and background checks our staff have
- Be informed of problems or concerns relating to your child
- Know what happens if there is an accident, injury or behavioural concern, be informed if your child is injured or impacted and see records of any accidents or incidents
- Have your consent sought for anything outside of our initial consent form, such as permission to go on trips or photography



We expect all parents to follow the behaviours and requests set out in this code. If any parent behaves in a way which contradicts any of the points set out above, we will address the problem straight away with the parent and aim to resolve the issue.

Persistent concerns or breaches may result in parents being asked not to participate in activity sessions if their attendance is considered a risk to the welfare and enjoyment of young participants.

Continued issues and repeated breaches of this code may result in us regrettably asking your child to leave the activity, event or club permanently, something we never want to do.

Signature of parent:

Print name:

Date:

